



December 28, 2009

Dear Valued Customer:

Land Air Express of New England would like to thank you for your continued support and patronage.

We strive to improve our transportation value through significant investments within many areas of the company. In February of 2010, we are proud to announce the opening of our new Boston facility. This state of the art facility will enhance our service offerings and capabilities in the Boston market.

Through the years, our goal has been to provide you with both unparalleled service and tremendous value for your transportation dollar. Our internal efficiencies have allowed us to keep costs down and pass the savings on to you. Many external costs have necessitated us to implement a slight rate adjustment of 6.9%. This adjustment will be effective January 18, 2010.

We realize that this is a competitive industry and you always have a choice in your transportation selection. I sincerely thank you for choosing Land Air Express to fulfill your transportation needs.

We look forward to surpassing your expectations now and for many years to come.

Sincerely,

Thomas Spencer

Vice President
Land Air Express of New England